FOR <u>Ohio County, Kentucky</u> Community, Town or City	
P.S.C. KY. NO1	
Original SHEET NO. 13	
CANCELLING P.S.C. KY. NO.	
SHEET NO	

## RULES AND REGULATIONS

- 3. Meter readings. Registration of each meter shall read in the same units as used for billing unless a conversion factor is shown on the billing form.
- 4. Frequency of meter reading. Unless prevented by reasons beyond the utility's control, meter readings will be taken <u>every month</u>. Records will be kept by the utility to insure that this information is available to Public Service Commission staff and any customer requesting this information. If, due to reasons beyond its control, the utility is unable to read a meter in accordance with this subsection, the utility will record the date and time the attempt was made, if applicable, and the reason the utility was unable to read the meter.
- 5. Related Information.
  - a) Bills and notices related to the utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.
  - b) Water service will be billed monthly and mailed on or about the 25<sup>th</sup> of each month.
  - c) Bills are payable and due on the date of issuance.
  - d) Payment must be received, not postmarked, before the close of business on the <u>10<sup>th</sup></u> <u>day of the following month</u>; otherwise, the delinquent bill will be assessed the <u>late</u> payment penalty approved and on-file with the Public Service Commission
  - e) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
  - f) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have massed since the issuance of the original bill.
    OF KENTUCKY EFFECTIVE

	FEB 26 2001
DATE OF ISSUE	DATE EFFECTIVE PURSUANT, TO, 807 KAR 5011
ISSUED BY Oaten	TITLE Seneral BY Stortan Buy
(Signature of Officer)	SECRETARY OF THE COMMISSION
ADDRESS	

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		FOR Ohio	County, Kentuck	v
		<u></u>	Community, 7	
		P.S.C. KY. NO	).	1
<		Original	SHEET NO.	16
Ol 's Courte Weter Distri				•
(Name of Utility)				
			SHEE1 NO	
	RULES AND F	REGULATIONS		
E. Special Non-recu	rring Charges:			
1. The utility w	ill collect for special nonr	ecurring charges to	recover custo	mer-specific costs
	ch would otherwise result			
other custome	ers to whom no benefits ac stablish or change any sp	becial nonrecurring	charge by ar	plying for Public
Service Com	nission approval of such ch	harge in accordance	with the provi	sions of 807 KAR
5:011, Section				
	curring charges will be ap			
	charges will relate directly revenue to pay the expense			
	ll assess a charge for the fo			
	Connection/Turn-on Cha			service turn-ons,
-/	seasonal turn-ons, tempor	rary service, or trans	sfer of service	. The charge will
	not be made for initial ins charge is applicable.	stallation of service v	where a meter	connection/tap-on
b)		Will be accessed wh	nen a utility re	presentative visits
b)	the premises of the service			
	is on-site and pays the bil	ll to avoid terminatio		
	be charged once per billin	• •		
CANCELLED <sup>c)</sup>	Late Payment Penalty: W less taxes. Pursuant to 8			
	assessed only once on any			a penalty may be
December 3, 2020				
KENTUCKY PUBLIC				
SERVICE COMMISSION				SERVICE COMMISSION OF KENTUCKY
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